



Form GSOP 1-PIN (04/98)

STATE OF CALIFORNIA  
Department of General Services - Office of Procurement

## PURCHASE ORDER

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Purchase Order No. Rev. Date  
62267 12/ 4/2008

Supplier No.	Solicitation No.	Delivery Date	FOB Point	Invoice Terms
800677	57183	As Specified	Destination	N45
S h T i o p ATASCADERO STATE HOSPITAL 10333 EL CAMINO REAL ATASCADERO, CA 03422-5808 Attn: RECEIVING DOCK		C h a T r o g e ATASCADERO STATE HOSPITAL PO BOX 7002 ATASCADERO CA 93423		
Agency Billing	Agency Purchase Estimate	Purchase Estimate	Revision	
49050	81518025	67335	0	
Agency Contact		Phone	Date Received	
SARI WRAY		805-468-3363		

NUMARA SOFTWARE  
2202 NORTH WEST SHORE  
BLVD, SUITE 650  
TAMPA, FL 33607  
Attn: JORDAN ALMESTER

Phone: 813-227-4518

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<p><b>TERMS AND CONDITIONS:</b></p> <p>THE ATTACHED STATEMENT OF WORK CONSISTING OF THREE (3) PAGES IS PART OF THIS AGREEMENT.</p> <p>THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED.</p> <p>1. IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007 <a href="http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf">http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf</a></p> <p>2. IT Software License Special Provisions (Effective 01/21/2003) <a href="http://www.documents.dgs.ca.gov/pd/modellang/softwarespecial012103.pdf">http://www.documents.dgs.ca.gov/pd/modellang/softwarespecial012103.pdf</a></p>						
1	1	EA	7090-999-9999-9	SOFTWARE MISCELLANEOUS (AS DESCRIBED) SOFTWARE-NUMARA RENEWAL PREMIUM CARE MAINTENANCE AND SUPPORT FOR ONE YEAR	7,124.0000	7,124.00

Total Value: 7,124.00

## NOTE:

Electronic download only. There will be no tax charged against this Purchase Order.

Sales and/or use tax to be extra unless noted above

Buyer	Phone	BOC Number
MARTY ZUBEIDI	916-375-4435	



**Department of General Services - Office of Procurement**

## Form GSOP 2-PIN (04/98)

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<i>Purchase Order No.</i>	<i>Revision</i>	<i>Date</i>	<i>Supplier No.</i>	<i>Supplier Name</i>
<b>62267</b>		12/ 4/2008	800677	NUMARA SOFTWARE

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<p><u>CHANGE ORDERS:</u></p> <p>This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing. Change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include termination for default of the supplier.</p> <p><u>STATE CONTRACTS AND PROCUREMENT REGISTRATION:</u></p> <p>This Purchase Order has been registered into the State Contracts and Procurement Registration System (<a href="https://www.scprs.dgs.ca.gov">https://www.scprs.dgs.ca.gov</a>). The Registration Number is: 44401208345878.</p>						



**Information Technology Department  
Atascadero State Hospital**

**STATEMENT OF WORK**

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**Numara Software Support**

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This Statement of Work ("Agreement") reflects the services to be provided by Numara Software, hereinafter referred to as the "Contractor," for the Atascadero State Hospital, hereinafter referred to as the "State".

**SCOPE**

The Contractor will provide Atascadero State Hospital, Information Technology Department with the Numara Software Premium Care Maintenance and Support Renewal. Numara Software support will include the following services:

- Unlimited Toll-Free Telephone Support
- Extended Support hours (Monday-Friday 8AM-8PM EST)
- Priority Routing of Telephone Calls
- Expedited Service for Electronic Support Submissions
- Access to the technical support knowledgebase
- Hotfixes and Service Packs for Current Product
- Version Protection: All Upgrades and New Version Releases included (matching your existing license for the length of your support period)
- Premium Care Price Protection: Maintenance renewal rate will be locked in at the current purchased license value

The Contractor's support will help the Atascadero State Hospital Information Technology Department by providing quick resolution to questions, trouble shooting solutions, and updates that will help lead to the highest application availability possible.

**PERIOD OF PERFORMANCE**

The term of this Agreement is effective the date the Purchase Order is signed through 12/3/2009.

**CONTRACTOR REQUIREMENTS**

- The Contractor shall assist the Atascadero State Hospital Information Technology Department in implementing the most effective IT service and support tools.



- The Contractor will provide upgrades and new version releases during the support. They will also provide hot fixes, service packs for current product and access to the technical support knowledgebase.

### **BILLING INFORMATION**

The Contractor shall submit invoices (including the purchase order number) to the following address:

Atascadero State Hospital  
Attn: Accounts Payable (Jenn Kitch)  
PO Box 7002  
Atascadero, CA 93423-7002

### **POINTS OF CONTACT**

Contractor Primary Contact:

Jordan Almester  
Customer Account Manager  
2202 North West Shore Blvd., Suite 650  
Tampa, FL 33607  
Ph: (800) 479-2750 x74518  
Fax: (813) 227-4501  
E-mail: [jordan.almester@numarasoftware.com](mailto:jordan.almester@numarasoftware.com)

State's Primary Contact:

James Gruver  
Information Technology Manager  
10333 El Camino Real  
Atascadero, CA 93422  
Ph: (805) 468-2949  
E-mail: [james.gruver@ash.dmh.ca.gov](mailto:james.gruver@ash.dmh.ca.gov)



Please forward renewal notices to the attention of:

Mary Marziello  
Information Systems Analyst  
10333 El Camino Real  
Atascadero, CA 93422  
Ph: (805) 468-22540  
E-mail: [mary.marziello@ash.dmh.ca.gov](mailto:mary.marziello@ash.dmh.ca.gov)

**TERMINATION**

The State shall have the right to terminate maintenance upon delivery of written notice at least thirty (30) calendar days prior to any scheduled renewal date.